

Efficient IT Deployment Minimizes Business Disruption

CASE STUDY

Challenges:

- 100s of systems had to be deployed in a very short time
- Internal IT team was at full capacity with daily work

Approach:

- Staged work to reduce disruption to employees
- Collaborated closely with internal IT team
- Communicated effectively with all levels of staff

Results:



Project was completed faster than expected & within budget



Any disruptions were minimal & internal IT team was freed up to handle daily tasks



Client labeled project a "great experience"

When a leading American meat processing company needed to undertake a special project, they reached out to D2 for assistance. The project involved imaging, configuring, and deploying hundreds of new computer systems to multiple company sites within a few months. This was a significant undertaking and the company's internal IT team was already occupied with normal day-to-day responsibilities. Additional experienced support was needed to help meet an aggressive schedule.

Our Approach

D2 began by gathering information to gain a solid understanding of overall need and schedule, then providing a clear quote on the time and overall cost of the entire project. D2's IT support team collaborated seamlessly with the internal IT department, ensuring open communication with all staff, from front-line employees to the executive office. Throughout the entire project, D2 IT personnel were professional, knowledgeable, and friendly, providing insight and asking questions as needed. During deployment, D2 refined the process to stage work in order to improve efficiency, streamline time, and minimize disruption at each employee's desk.

The Results

In the client's own words, the project proved to be a "great experience." D2 deployed hundreds of new systems across multiple facilities faster than originally expected and met its cost commitment. Strategic staging of the work by D2 IT personnel ensured minimal disruption to employees and allowed internal IT team members to remain focused on critical daily tasks.